The National Independent Sexual Violence Advisor (ISVA) Coordinator



LimeCulture Community Interest Company train and support organisations to deliver excellent services to victims/survivors of sexual abuse.

LimeCulture have been funded to provide a National Independent Sexual Violence Advisor (ISVA) Coordinator to deliver an advice and information service for victims/survivors of both recent and non-recent sexual abuse.

This service is especially for individuals who may experience barriers in accessing support because of a number of factors, which may include, but are not limited to, religious or cultural reasons, lifestyle, disability, or ethnicity.

Lisa Woodhouse is the Coordinator of this service and she can:

- provide you with independent, impartial information to victims/survivors to help them to access local support services and criminal justice processes.
- engage with victim advocates who represent victims/survivors who experience barriers to accessing services and work together to encourage them to access support.

If you decide you would like to access these services Lisa can:

- Make a referral into a local ISVA support service and/or
- Provide information on local and national support services, and/or
- Make a referral into a national police unit called Operation Hydrant who will work with the local police force to investigate the offence

Lisa will not discuss with you the details of what has happened and cannot provide support, but she can give you information about the support services available to you, so you can make a decision whether you would like to be referred.

If you would like to contact the advice service, please call 0800 246 5260.

The service is available Monday to Friday, 9am to 5pm (excluding bank holidays) and there is a voicemail for calls outside of these hours.